



BESPOKE FENCE

www.BespokeFence.com



5 Questions To Ask Your Fence Contractor So You Don't Get Ripped Off

A Guide to Buying the Right Fence, With the Right Fence Builder!



INTRODUCTION

You need a great fence that will last and keep your yard secure, but not every fence company can deliver that for you. So here are five questions to ask your fence contractor so you don't get ripped off.



Question #1

Is The Fence Contractor Licensed, Bonded, And Insured?

If there is an accident on your property (water line, electric line), the contractor needs to be bonded so they're covered, and you're not expected to pay anything for the damage.

If someone is hurt on the job, on your property, the company should be insured so you're not responsible for any injuries or other liabilities. You also want to make sure the contractor has all the necessary permits for the job.

HERE'S A PRO-TIP:

Most towns require the contractor to be licensed, so make sure your contractor is licensed in your village.

"Very satisfied with their quality service, great value, they will work with you from start to finish with super competitive pricing. Would highly recommend Bespoke Fence.."



- **TONI Z.** | Willow Springs



Question #2

Can The Fence Contractor Show Pictures (on their phone) Of Past Work?

Don't just settle for a contractor that says you'll "get a wood fence." Ask them for pictures of recent projects. At Bespoke Fence we describe the specific material as well as show you past similar jobs so you know what you're getting.

HERE'S A PRO-TIP:

Ask to see pictures of recent fences they built on their phones. Especially before and after pictures.

"I've had them work with me on several fence projects. The quality of work and value are great and they care about seeing to it that the final product is to satisfaction."



- **BRIAN D.** | Burr Ridge



Question #3

Will The Fence Contractor Do A Final Walkthrough/Inspection?

You want to confirm that the end job meets village guidelines and standards. Most villages will have an inspector come and give a final approval. You also want to make sure everything on the end job looks as it should, and how you were told when you were quoted.

HERE'S A PRO-TIP:

Ask the contractor if they damage something, how will they go about fixing it. Don't pay your final invoice until there is a final walkthrough and the fence is approved by the village **(if required)**.

"Perfect workmanship! Looks beautiful and received numerous compliments from our neighbors. Thank you for all your hard work!"



- **ROSANNA F.** | Oak Park



Question #4

How Deep Are They Digging Holes, And Are They Following Village Guidelines?

Different villages/cities have different requirements. In Chicago, the required depth is at least 36 inches for post holes, which is three inches below the frost line.

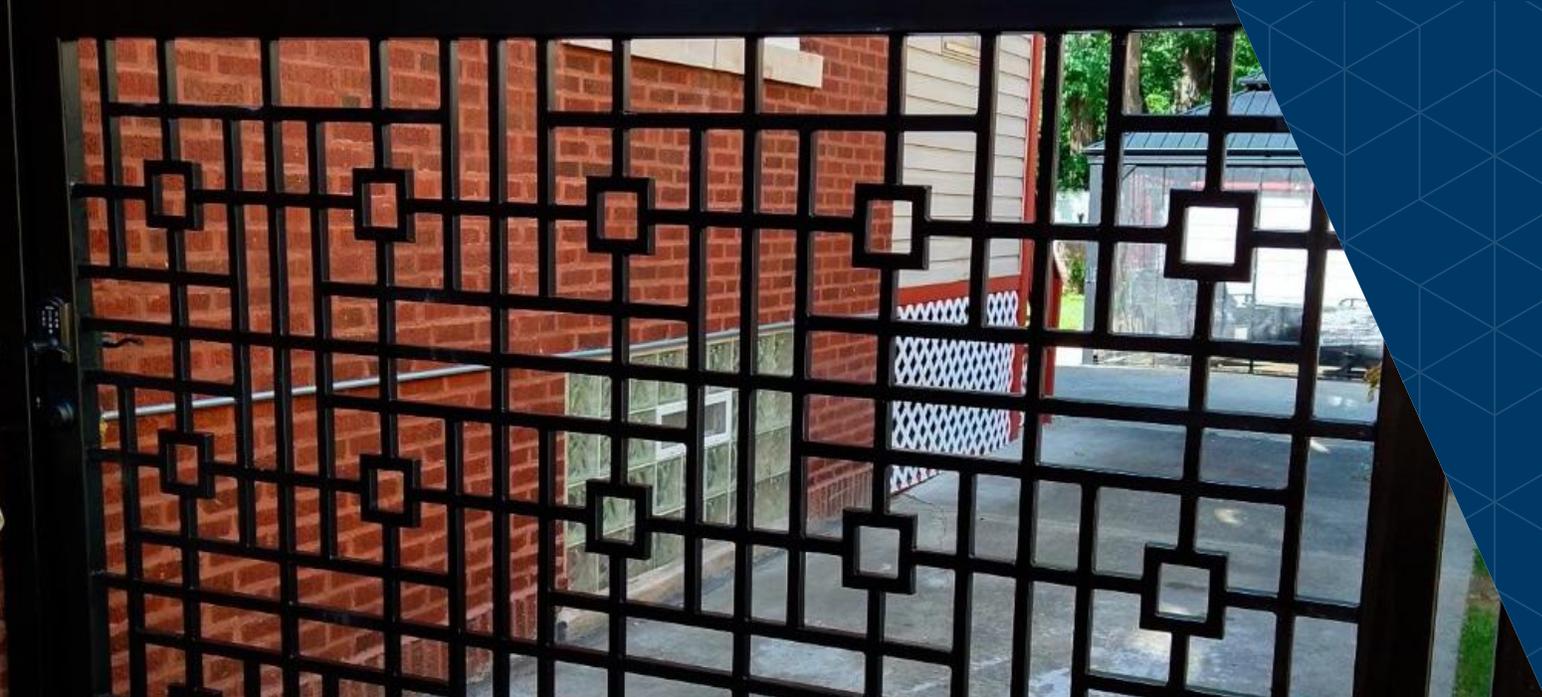
HERE'S A PRO-TIP:

Ask how deep they dig their holes, and if they secure their posts with concrete.

"Great attention to detail. Some good on-site problem solving. Very easy to schedule and pay online. Extremely convenient."



- **AMANDA D.** | Chicago



Question #5

Where Does The Fence Contractor Source Their Material?

Is it made in America? How long will it take for the material to get to the warehouse for the design process, before being installed outside your home. Make sure they don't source their fences from a local home improvement store.

HERE'S A PRO-TIP:

Ask the contractor where they are getting the material, and make sure it's not a local home improvement store to acquire the material for your fence.

"We love our new fence. We had never used them before and were very happy with their service."



- **CAITLIN C.** | Burr Ridge

CHECKLIST

Print
this out

- ❑ **Is The Fence Contractor Licensed, Bonded, And Insured?**
- ❑ **Can The Fence Contractor Show Pictures (on their phone) Of Past Work?**
- ❑ **Will The Fence Contractor Do A Final Walkthrough/Inspection?**
- ❑ **How Deep Are They Digging Holes, And Are They Following Village Guidelines?**
- ❑ **Where Does The Fence Contractor Source Their Material?**

“Installing Custom Fences for Chicagoland Families”





TESTIMONIALS

“When you need a fence, I highly recommend Bespoke. A pleasure doing business with them. Starting with the removal of my old fence... to the professional installation and clean up afterwards, I couldn’t be happier with them.”



JOHN K. | Beverly, IL

“I couldn’t be happier with my fence from Bespoke! They gave us much higher quality cedar and a much better design than some of the other big name companies we looked at.”



KEVIN M. | Naperville, IL

OUR BESPOKE FENCES

TAKE A LOOK AT SOME OF OUR FENCE OPTIONS:



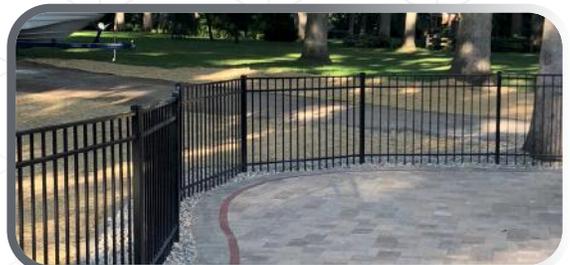
CEDAR FENCE



STEEL FENCE



VINYL FENCE



ALUMINUM FENCE



CUSTOM GATES

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